Office of the Secretary of State Building 1 Suite 157-K 1900 Kanawha Blvd E Charleston, WV 25805

USPS CERTFED MAL"



9214 8901 1251 3410 9003 8340 87

**CURTIS WAUGH 12784 STATE ROUTE 218** CROWN CITY, OH 45623

VIXIE

482 50 1 2212/17/23

RETURN TO SENDER UNCLAIMED UNABLE TO FORWARD

0080N351174-02685

UNITED STATES PUSTAL

AR POSTAL CUSTOMER:

sincerely regret the damage to your mail that occurred during indling in the postal service.

Ve realize how important your mall is and you have every right to expect it to be delivered intact and in good condition. We are very expect it to be delivered intact and in good continuous, are any very concerned with incidents such as this and do everything possible to reduce mail damage to the lowest possible level.

Due to the fact that the post office handles millions of pieces daily, it bue to the fact that me post office framers millions of precess daily, it is imperative that mechanical methods be used. Heavy volume and is imperative that mechanical methods to not permit personal attention to modern production methods do not permit personal attention to individual pieces of mail.

Most problems occur when contents becomes separated from poorly prepared envelopes or containers. This causes damage to the piece as well as any property prepared mail that may follow it. No matter as well as any property prepared than that they control to how careful we are, mail will occasionally be damaged.

Whatever the circumstances, please accept our apologies for this most unfortunate incident.

PLANT MANAGER UNITED STATES POSTAL SERVICE