

PROPOSED REVISION OF THE RULES AND
REGULATIONS FOR THE GOVERNMENT OF TELEPHONE UTILITIES

1.03 DEFINITIONS

42. "Emergency telephone system" means a telephone system which through normal telephone service facilities automatically connects a person dialing the primary emergency telephone number to an established public agency answering point.

"Public agency" means the State, and any municipality, county, public district, or public authority which provides or has authority to provide fire-fighting, police, ambulance, medical, rescue or other emergency services.

"Emergency services organization" means the organization established under article five (Code §15-5-1 et seq.), chapter fifteen of this Code.

"Public safety unit" means a functional division of a public agency which provides fire-fighting, police, medical, rescue or other emergency services.

6.08 MISCELLANEOUS SERVICE REQUIREMENTS

3. All coin operated telephones shall by January 1, 1987, be of such a design that will permit a caller to initiate calls to long distance operators, directory assistance operators, and to the emergency

telephones answering point (if one exists in the local area) without first having to insert a coin. The telephone may be of either the dial-tone-first, or post-pay design.

8.00 LOCAL EMERGENCY TELEPHONE SYSTEM

8.01 CREATION OF EMERGENCY TELEPHONE SYSTEMS

1. A public agency may establish, consistent with the comprehensive plan, an emergency telephone system within its respective jurisdiction. Nothing herein contained, however, shall be construed to prohibit or discourage in any way the establishment of multi-jurisdiction or regional systems, and any system established may include the territory of more than one public agency, or may include only a portion of the territory of a public agency. To the extent feasible, these systems shall be centralized.
2. Every system shall provide access to emergency services organizations, police, fire-fighting, and emergency medical and ambulance services, and may provide access to other emergency services. The system may also provide access to private ambulance services. The system shall provide the necessary mechanical equipment at the established public agency answering point to allow deaf persons access to the

system. In those areas in which a public safety unit of the State provides emergency services, the system shall provide access to the public safety unit.

3. The number "911" shall be used as the primary emergency number whenever practicable. If the use of the number "911" is not practicable the telephone company or companies shall make application to this Commission in order to use an alternate emergency telephone number. The Commission encourages the use of "1-911" as the alternate emergency telephone number.
4. The telephone utility in the normal course of replacing or making major modifications to its switching equipment shall include the capability of providing for the emergency telephone system and shall bear all costs related thereto. All charges for other services and facilities provided by the telephone utility, including the provision of distribution facilities and station equipment, shall be paid for by the public agency or public safety unit in accordance with the applicable tariff rates then in effect for such services and facilities. Other costs pursuant to the emergency telephone system shall be allocated as determined by this Commission.

8.02 ESTABLISHMENT OF EMERGENCY TELEPHONE SYSTEMS

1. The telephone utility when establishing a new wire center or when replacing the switching equipment for any existing wire center, shall insure that the new switching equipment contains the capability of providing emergency telephone system services.
2. The telephone utility shall design the switching equipment used in all new wire centers and in the replacement of existing wire centers to be capable of accessing emergency services by using the telephone number "911."
3. The telephone utility when modifying the existing switching equipment in any wire center shall configure the equipment in a manner that will most easily facilitate the implementation of an emergency telephone system in that wire center, using the telephone number "911," if practicable.
4. Under normal circumstances, the telephone utility shall respond to any application for emergency telephone service made by a public agency, emergency services organization or public safety unit within ninety (90) days of the application. This response shall show the projected cost of the system to the maker of the application and the projected date on

which emergency telephone service can be established.
A copy of this response shall be filed with the
Engineering and Accounting Divisions of this Commis-
sion.

5. Under normal circumstances where equipment is available, the telephone utility shall have as its objective the satisfaction of all requests for the establishment of emergency telephone service within nine months of the date of a firm order for such service. Under all circumstances, emergency telephone service should be established within twenty-four (24) months of the date of such firm order received by the telephone utility.
6. The telephone utility shall report to the Engineering Division of this Commission any order requests for emergency telephone service it is unable to satisfy within nine (9) months.
7. The provision of emergency telephone service shall be made under tariffs approved by this Commission. The telephone utility shall file tariffs with this Commission for emergency telephone service at least (30) days prior to the establishment of any system in its territory. Cost studies supporting the tariffs filed with this Commission shall be provided at the time

tariffs are filed. Such studies shall indentify all incremental costs associated with the provision of emergency telephone systems. This cost data must be segregated as to central office equipment costs, outside plant costs and terminal equipment costs.

8. In political jurisdictions served by more than one telephone utility, the telephone utilities shall cooperate in establishing an emergency telephone system. The Engineering Division of this Commission shall, upon request, assist in the coordination of the different telephone utilities. In these political jurisdictions the telephone utilities shall have as their objective the satisfaction of all requests for an emergency telephone system within nine (9) months of the date of a firm order for such system is received.
9. The telephone utilities shall report to the Engineering Division of the Commission any request for emergency telephone systems involving more than one utility which cannot be established within one (1) year of the date a firm order is received.

8.03 REVIEW BY THE COMMISSION OF TELEPHONE UTILITY
CONSTRUCTION AND PROJECTIONS AND REPORTING
REQUIREMENTS OF THE TELEPHONE UTILITY

1. The Commission shall annually review with each operat-

ing telephone utility their construction and switching replacements projections. During this review, the Commission shall ensure that all new switching facilities will accommodate the emergency telephone system.

2. In order to facilitate such review, the telephone utility shall, between January 1, and January 31 of each year, or at such other time as the Commission may direct, furnish a report to the Commission which will specify proposed construction and switching replacement projections for a period of three (3) years from the date of the report. Such report will further specify the capability in such proposed construction or switching replacement projections of providing for an emergency telephone system, all in accordance with the Findings and Provisions of Article 6, Chapter 24 of the West Virginia Code, as amended, and in accordance with the provisions of the Commission's Rules and Regulations for the Government of Telephone Utilities. In order to further facilitate such review, the telephone utility shall make available at its offices the plans for such construction, if available, or the plans for such switching replacement, if available, for review and study by the Engineering Division of the Commission. Appropriate

relevant copies of such plans shall be furnished, upon request, to said Commission Staff.

3. The telephone utility before establishing any wire center, replacing any wire center or making major modifications to any wire center, shall furnish the Engineering Division of this Commission plans showing that it has complied with the requirements of §8.01 and §8.02 of these rules. "Major modifications" is hereby defined to be a central office modification affecting level assignments, thousand levels, or trunking.

DATE December 29, 1982 AGENCY: Public Service Commission
of West Virginia

SIGNATURE OF AUTHORIZED REPRESENTATIVE: *E. G. ...*